



December 20, 2016

360 Lubricant Solutions
Mr. Oscar Otero
5409 NW 161 Street
Miami, 33014

MCI Express has successfully gained a niche as a specialized carrier, moving predominantly service sensitive freight in state-of-the art dry vans or reefers, for frozen and chilled commodities. Our two terminals-in Miami, Florida and Laredo, Texas enable us to provide first-class service in the contiguous 48 states, Canada and Mexico. MCI Express owns a fleet of 225 freight tractors and freezer trailers. Our company's main focus is providing outstanding customer service and to respect on-time delivery.

We would like to express our complete satisfaction with your products. We were quite skeptical at first with your claims to lower our maintenance costs but that is exactly what is happening. Prior to using your oil additive package Integral 7, in 2015, we were servicing our tractor fleet at 13,000 miles intervals and taking oil analysis every PM cycle. Because of the size of our fleet and our work load, we had to outsource a great amount of oil changes through road service stations. We needed a more efficient and cost effective way to perform our maintenance schedules.

In January 2016, we were extremely impressed by the demonstration of Integral 7 and gradually incorporated the product into our maintenance schedule. As a result, we were able to safely extend our oil service interval to 25,000 miles, almost double the prior interval. The current oil analysis indicates leeway to exceed 25,000 miles and shows a significant reduction on metal particles count (PPM), reducing the wear on our internal combustion engines. Since we are now able to extend oil change interval, we are currently able to maintenance all trucks in-house.

Monumental savings have been obtained for our company since beginning the use of Integral 7. An oil change costs \$250.00 per tractor, and by using this product we have a net saving around 225,000\$ per year in oil changes. In addition, considering the reduction in downtime, the disposal of waste oil and the increase of time on the road, the additional savings are substantial.

With such a fantastic outcome, it has allowed us to build confidence in Lubri-Lab products and enticed us to incorporate other of their products in our company. We are very satisfied using the Top 5 grease for bearings and 5th wheel, Pen Lub for all electrical and electronic components, and Rust Defense for protection against corrosion on frames and chassis.

I would also like to acknowledge professional service and dedication provided by 360 Lubricant Solutions, Lubri-Lab's Distributor.


Ismael Humaran
CEO & Owner